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HJS Manufacturer's Warranty Aftermarket

Manufacturer's warranty of HJS Emission Technology GmbH & Co. KG, Menden/Germany, as of January 2020

HJS provides warranty against material and manufacturing defects as of the date of installation as long as it can be demonstrated that our product has been properly installed by a specialist workshop, that the installation and operating instructions have been adhered to in accordance with the vehicle manufacturer's specifications, and that our product has been used in accordance with its intended purpose. In the event of a warranty claim, the claimant must provide evidence – in the form of informative* installation invoices, error records or other workshop documents – demonstrating that the installation and operating instructions have been adhered to. The spare part that is the subject of the complaint must be sent to HJS, together with all the documents listed above, for proper inspection and assessment. If the above documents and those also listed further below are not submitted, the guarantor can reject the warranty claim.

Standard warranty period as of installation 2 years or 80,000 km (50,000 miles)

Mounting parts / exhaust pipes / flexible parts 3 years or 80,000 km (50,000 miles)

Bluemission® Replacement catalytic converter 4 years or 120,000 km (75,000 miles)

HJS shall be at liberty to repair the spare part that is the subject of complaint, to replace it or to refund the purchase price. In the event of replacement, the spare part will be replaced free of charge with a new spare part of the same type, version and quality. If the spare part in question is no longer being manufactured at the time of the complaint, HJS shall be entitled to supply a similar spare part.

The vehicle owner's right to claim against the workshop that installed the HJS spare part or against the parts dealer from whom the customer purchased the spare part is in no way restricted by this HJS Warranty. In particular, this shall apply in the event of the failure of replacement, for instance, in the event of the impossibility, incorrectness or delay of replacement.

In addition to the rights under this Warranty, the consumer shall be entitled to exercise their statutory warranty rights. This HJS Warranty shall neither affect nor restrict any statutory rights that may be more favourable.

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^{*} Installation and removal invoices citing the vehicle manufacturer, model, registration number, chassis number, type code number (Germany-specific), engine code, power, registration date, mileage at the time of installation and removal.

In the case of catalytic converters, particulate filters and electronic components (sensors etc.), the error report, diagnostic description and emissions test report must also be provided.